

Southern Currents



Notice to the Area Port of New Orleans Trade Community

Date: February 20, 2018

No.: 18-017

Subject: Telephone Numbers and Points of Contact for CBP Crewmen / Passenger and Vessel / Aircraft Branch Units in the Port of New Orleans

OVERVIEW

This notice is to provide telephone numbers and points of contact for the CBP Crewmen / Passenger and Vessel / Aircraft Branch Units located in the Port of New Orleans.

Seaport Crewmen / Passenger Inspections and Vessel Boardings: Operations Desk

- Address: U.S. CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- General number: (504) 670-2270
- Fax Number: (504) 670-2490
- Vessel arrival notifications and updates can be submitted to the email address below or called in to the Operations Desk during the hours of 7:00 AM - 3:00 PM
- Operations Desk General Mailbox: neworleansopsdesk@cbp.dhs.gov

Supervisors:

- **Supervisor Dominic Traina**
 - Office: (504) 670-2223
 - E-Mail address: dominic.j.traina@cbp.dhs.gov
- **Supervisor Jessica Smith**
 - Office: (504) 670-2222
 - E-Mail address: jessica.a.smith@cbp.dhs.gov
- **Supervisor Gery Romelfanger**
 - Office: (504) 670-2056 or (504) 467-1713 X 205
 - E-Mail address: gery.f.romelfanger@cbp.dhs.gov
- **Supervisor Frank Foster**
 - Office: (504) 670-2057 or (504) 467-1713 X 205
 - E-Mail address: frank.d.foster@cbp.dhs.gov

Passenger Analysis Unit (PAU)

- Address: U.S. CBP 423 Canal Street Suite 186 New Orleans, LA 70130
- Hours of Operation: Daily 8:30 AM - 5:00 PM
- General Number: (504) 670-2220
- Fax Number: (504) 670-2493
- General Mailbox E-Mail address: PAU-MSY@cbp.dhs.gov
- Supervisor: **Ashley Moll** Office: (504) 670-2054
- E-Mail address: ashley.c.moll@cbp.dhs.gov

Louis Armstrong New Orleans International Airport (MSY)

- Address: U.S. CBP. 900 Airline Hwy, Room W103-400, New Orleans, LA 70062
- Hours of Operation: Daily 8:30 AM - 5:00 PM
- General Number: (504) 467-1713 ext. 5
- Global Entry Enrollment Center: (504) 467-1713 x 5
- Fax Number: (504) 468-2708
- Supervisor: **Dawn Pernick** Office: (504) 467-1713 x 214
- E-Mail address: dawn.pernick@cbp.dhs.gov

The Branch Chief for these units is **Chief CBP Officer Kevin Alombro**

- Address: U.S. CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Office Number is: (504) 670-2050
- E-Mail address is: kevin.m.alombro@cbp.dhs.gov

Any questions regarding this information should be directed to Assistant Port Director, Passenger Processing Troy Simon at (504) 670-2214 or troy.a.simon@cbp.dhs.gov



Troy Simon
Assistant Port Director
New Orleans, Louisiana